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1 The RSA Software Token

To connect yourself from outside to EURECOM internal services, you must use a RSA Secureid software token. The idea behind the RSA token is to prevent EURECOM from keylogers and too simple passwords. The RSA token is a software which computes a new “One Time Password” valid for one minute.

The software token can be install on one device only. You have the choice of this device (your smartphone, your laptop etc...). We recommend you to install software token on a SMARTPHONE since it is likely that you will have it always with you.

/\ For any problem, contact informatique@eurecom.fr

1.1 Using a RSA Secureid software token

We only use software token which, once you enter your personal secret (PIN code), generate a unique passcode valid during one minute. You have then to copy this passcode into the EURECOM application you want to access (for example SIFI).

Example from a laptop:

Enter The PIN Code                      Get the PassCode

You can install your RSA software on:
- Your Laptop
- Your smartphone (Android / Apple / Windows phone)

1.2 How to get a RSA Secureid software token

If you don’t have your RSA token, send an email to adminsecu@eurecom.fr and you receive an email like that :

You need to reinstall the RSA SecurId Software token application (see your Smartphone store) and click on the following link

- Laptops : https://token.eurecom.fr:443/ctkip/services/CtkipService and enter the code 0123456789

For laptop you need install the software on RSA website
Depending on your device, open the link with RSA SecurId Software token or copy it into the software. The 4-digit PIN code is the same.

Please visit our self-service portal if you need to change or initialize your PIN-code: https://token.eurecom.fr
1. **Choose the device** you want to use (IPhone, AndroidPhone, windows PC, Apple Mac etc…)

2. **download the software** (search for rsa software token) from a “store” related to the device (applestore, playstore, or from the RSA web site [https://www.rsa.com/en-us/products/rsa-securid-suite/rsa-securid-access/securid-software-tokens.html#offres_pourordinateurs_portables_et_de_bureau](https://www.rsa.com/en-us/products/rsa-securid-suite/rsa-securid-access/securid-software-tokens.html#offres_pour_ordinateurs_portables_et_de_bureau))

3. **Install the software** on your device

4. **Access the email** sent to you by IT service on the device (this email should include as a link your own personal token (link to a CT-KIP service) )

5. **Install your SoftwareToken, two cases :**
   
   1. **For smartphones**, click on the correct link (android, iphone, blackberry, windows phone) corresponding to your hardware. Open it using SecurID Software token and enter manually the code given in the mail.

   ![Open the link](image1)

   ![Enter your activation code](image2)

   ![Token import](image3)

   !/!
   **If you can not open the link with the RSA Application :**
   
   - Copy the link (for exemple)
   
   ![Copy the link](image4)

   ![Open your RSA software](image5)

   ![Select “import URL”](image6)

   ![And same install](image7)

   2. **For Laptops**: choose “import from web” and copy the link for Laptops and the activation code into the RSA Token.
For any problem, contact informatique@eurecom.fr

1.3 Initialize your Pin Code

Go to https://token.eurecom.fr to generate your personal PIN code.

At this step, you will have to enter:

- your login and
- your windows password.

Since it is your first login on to the system, the server will ask you to choose 5 “security” questions (among 15) and give it the answers. The server may use these “security” questions to authenticate yourself when the primary authentication method results in a failed authentication.

Go to https://token.eurecom.fr

Choose password

Enter your EURECOM windows password (into EURECOM domain)
Using the server for the first time, you’ve got to choose/answer 5 “security” questions. It is important to choose questions that you can answer without doubts, because the later on, when you will try to connect to it (for example for troubleshooting purposes), the server may ask some of these questions in order to verify that it is really you...

Click on the “Create PIN” link
The welcome page of token.eurecom.fr should indicate you if you’ve got a token without any PIN code: click on « create PIN »: the system generates a personal PIN code you’ll need to enter each time you want to use your token (DO NOT FORGET IT):

### 1.4 Verify your credential

Verify your **Windows password**:
- Go to [https://token.eurecom.fr/](https://token.eurecom.fr/)
- Enter your login
- Select “password”
- Enter your login password

If you cannot log in, it comes from your windows password, send an email to informatique@eurecom.fr to reset it

Verify your **Pin Code**:
- Go to [https://token.eurecom.fr/](https://token.eurecom.fr/)
- Enter your login
- Select “passcode”
- Enter your login passcode (A passcode is the combination of your PIN + Tockencode, 8 digits)

If you cannot log in, it comes from your PinCode, you must reset it

### 1.5 How to troubleshoot your RSA software token

#### 1.5.1 Next Token Code mode

If you make some failing login attempts, the system adds an additional security step: While you try to log in, the system asks for the “next code”. At this point, you can either ask your RSA application to display the next code or you can wait for one minute that the code changes and then enter this new passcode to complete the authentication process.

/!\ For any problem, contact informatique@eurecom.fr
1.5.1 Reset my PIN code

Once logged on, you can access tools made to unblock your external access authenticated by RSA. Click on “troubleshoot” on your software token:

You then have two options:
- I forgot my PIN code will allow you to generate a new PIN code.
- I don’t have my token will give you a temporary “emergency token” which will have a limited validity (generally one day).

Just click on the “I forgot my PIN” and click on “create PIN”.

A new Pin Code was generated.
1.5.2 I don’t have my token with me

If you have lost your laptop / smartphone and want to connect (exceptionally), you can generate a « temporary Token »

Just click on “Token is temporarily unavailable or misplaced”. The system generates a temporary “Emergency Access Tokencode” to use instead of your token code. To use it, enter as passcode your PIN code FOLLOWED by this special “Emergency Access Tokencode”:

Passcode = Pincode + “Emergency Access Tokencode”

2 Accessing SIFI (vpn.eurecom.fr)

For example, you can use your RSA token to connect to SIFI