Why choose the emeVia Network?
To benefit from a national network! It makes good sense to choose local student Mutuelles, which have over 200 local branches.

THE LARGEST NETWORK OF BRANCHES
With nearly 850,000 members, the local student Mutuelles take care of 50% of the student population.

COVER AVAILABLE IMMEDIATELY
The local student Mutuelles offer social security cover from 01/10/2014 to 30/09/2015 if you register before 31/12/2014.

IMMEDIATE DELIVERY OF A CERTIFICATE CONFIRMING YOUR RIGHTS
To enable you to benefit from the direct settlement system, the local student Mutuelles send you a certificate straight away as proof of your membership while you wait for your medical card (carte Vitale) to arrive.

COVER BOTH IN FRANCE AND ABROAD
The local student Mutuelles are authorized to pay for members treatments regardless of whether these are carried out in France or abroad.

NO OUTLAY THANKS TO THE DIRECT SETTLEMENT SYSTEM (TIERS PAYANT)
Wherever you may be in France, we pay for a number of treatments directly for you, at pharmacies, laboratories, etc.

REIMBURSEMENT BY BANKER’S DRAFT
All our branches are able to reimburse members directly by banker’s draft.

KEEP UP TO DATE WITH YOUR REIMBURSEMENTS ONLINE
You can easily access your reinbursements online, directly on the Internet, keep up to date with your reimbursements and benefit from other useful information.

www.emeVia.com

1. What is the Sécurité sociale?
This is the French Social Security system. Any person legitimately residing in France is entitled to reimbursement for healthcare costs.

Registration
If you are under the age of 28 and your course in France lasts more than 3 months, you are required to pay the registration fee for the 2013/2014 university year; the fee was € 111.
However, if you are the holder of a European Health Insurance Card from your own country that is valid until 30/09/2015, you will not be required to register for Student Social Security. Students from Quebec are also exempt from this requirement, provided they have a valid SE401Q102 Bis, or SE401Q106 form.

2. How to register?

<table>
<thead>
<tr>
<th>Check whether registration is compulsory for you</th>
<th>16/19 ans</th>
<th>Born between 01/10/95 and 30/09/99</th>
<th>20/28 ans</th>
<th>Born between 01/10/86 and 30/09/85</th>
</tr>
</thead>
<tbody>
<tr>
<td>Countries with bilateral Social Security agreements (see full list on <a href="http://www.ameli.fr">www.ameli.fr</a>)</td>
<td>No need for student cover; must have document proving entitlement under the agreement</td>
<td></td>
<td>Compulsory registration for student Social Security</td>
<td></td>
</tr>
<tr>
<td>European Union countries (27 EU countries) + 4 EFTA countries</td>
<td>No need for student cover if in possession of the EHIC or an insurance certificate valid until at least 30/09/15</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Monaco</td>
<td>No need for student cover if in possession of the EHIC or an insurance certificate valid until at least 30/09/15</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Andorra</td>
<td>No need for student cover if in possession of national identity card and SE401-Q004 form</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Quebec</td>
<td>No need for student cover if in possession of SE401-Q116 form for exchange programmes, or SE401-Q104 form for placements</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The rest of the world</td>
<td>Compulsory registration for Student Social Security</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

When filling in the administrative forms for your course registration, whether on the internet or on a paper form, you will need to state that your "centre payeur de Sécurité sociale" (i.e. your health insurance payment centre) is the emeVia Network.

MEMORANDUM IN THE EVENT OF AN EMERGENCY:
Le réseau national des mutuelles étudiantes de proximité
MEP I MGEL I SEMI I SBEBA I SMECO I SMEREB I SMERRA I SMEBA I SMEREP I VITTAVI
3. **How to obtain the documents you need and make your claims**

**Step 1:** send the following to your local student Mutuelle (mutuelle étudiante de proximité emeVia):
- Proof of registration for Student Social Security, supplied by your teaching institute
- Your French bank account (identification details (IBAN))
- A copy of a valid residence permit or an appointment notification or official receipt
- Form with your choice of referring physician (general practitioner)
- Copy of your full birth certificate

**Step 2:** your local student Mutuelle will send you a certificate confirming your cover together with your provisional Social Security number.

**Step 3:** you can use this certificate to claim your entitlement, which includes a direct settlement system (this means that you don’t have to pay up-front for healthcare costs).

**Step 4:** Your Social Security centre sends you your medical card (carte Vitale). Once your personal social security number has been allocated, your Social Security office will request your medical card on your behalf and then send it to you.

### The medical card (carte Vitale)

Your medical card simplifies transactions and means that you do not have to send off paper forms to claim reimbursement. Simply produce the card every time you need healthcare, ensuring faster reimbursement. The issuing of your medical card will be taken care of by your local student Mutuelle.

You will be sent the relevant forms by post, which you must fill in and send back with your identity photo and a copy of your identity card (or passport). You should expect to wait at least a month for your card, which will then be sent to the address that you have requested.

This card is not a means of payment. It allows your local student Mutuelle to deal with your claims more quickly and reimburse any outlay within 48h. The medical card cannot be issued until you have your own Social Security number. If there is any delay in allocating your Social Security number, you will need to produce the certificate confirming your registration, which will ensure you have the cover you need.

### 4. The cost of healthcare

Treatment costs are set by Social Security. The cost of a consultation in France is as follows: €23 for a general practitioner (doctor), €25 upwards for a specialist (e.g. dermatologist, gynaecologist, ophthalmologist, etc.), with a surcharge for home visits. Your Social Security centre reimburses you 70% of this sum, minus a flat-rate patient contribution of €1, giving €15.10 for a consultation with a general practitioner.

If you wish for a higher level of reimbursement, you need to take out complementary healthcare insurance. For more information, contact your local student Mutuelle.

#### YOUR REFERRING PHYSICIAN (GENERAL PRACTITIONER)

In France, you are required to register with a referring physician (GP); this is the doctor you will see as a matter of course during your stay and who will refer you to a specialist should the need arise. You will need to inform the Social Security office responsible for your payments of your registration with a specific doctor using the “Déclaration choix du médecin traitant” form, which you can download at http://www.amef.fr/fileadmin/user_upload/formulas/res/55704.pdf. If you fail to do this, your reimbursements will be reduced as financial penalties are applied.

Some specialist doctors may be consulted without referral from your own doctor, without incurring penalties. This applies to gynaecologists, ophthalmologists, psychiatrists (if you are between 16 and 25 years old), stomatologists, and dentists, etc.

You will need to fill in and sign any healthcard forms given to you by your doctor, and send them to your local student Mutuelle.

### COMPLEMENTARY HEALTH INSURANCE - THE MUTUELLE

NB: complementary health insurance is highly recommended and will entitle you to optimal reimbursement. For further information, contact your local student Mutuelle.

**Example:** See how expensive it could be if you twisted your ankle...!

<table>
<thead>
<tr>
<th>Treatments</th>
<th>Cost</th>
<th>Soc. Sec. rate</th>
<th>Social Security reimbursement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Consultation with a specialist</td>
<td>€28</td>
<td>70%</td>
<td>€18.60</td>
</tr>
<tr>
<td>X-ray</td>
<td>€61</td>
<td>70%</td>
<td>€41.70</td>
</tr>
<tr>
<td>Pharmacy</td>
<td>€40</td>
<td>65%</td>
<td>€24.50</td>
</tr>
<tr>
<td>Physio</td>
<td>€183.60</td>
<td>60%</td>
<td>€104.16</td>
</tr>
<tr>
<td>Total</td>
<td>€312.60</td>
<td></td>
<td>€188.96</td>
</tr>
</tbody>
</table>

Without complementary insurance from the local student Mutuelles, you would have to pay €123.24.

Moreover, when you sign up for a minor you receive a direct settlement card called a tiers-payant card. Certain health care proviers use this card to obtain payment directly from your Mutuelle, meaning that you will have nothing to pay at all.

#### STUDENT INSURANCE

As you are probably aware, civil liability insurance is compulsory, and insures you against prejudice you may cause to a third party, which is especially important if you go on a placement. You will also need insurance if you have a car and/or bike and/or rented accommodation. Student Mutuelles offer reduced rates for these types of insurance. For further information, contact your local student Mutuelle.

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**Glossary**

- **Affiliation**
  Registration with a Social Security centre (for example the emeVia Network).

- **immatriculation**
  The administrative procedure that leads to the allocation of an individual Social Security number.

- **Ticket modérateur**
  Patient contribution: this is the difference between the treatment cost fixed by Social Security and the sum reimbursed, regardless of the doctor’s rates (which may in some cases exceed those set by Social Security).

- **Maladie dans le commerce**
  This term designates doctors who have signed an agreement with Social Security, and who are grouped into two sectors:
  - A médecin conventionné in sector 1 uses the rates set by French national Social Security. These doctors may only exceed the set rates when a request by the patient justifies this (e.g. a home visit outside the doctor’s normal surgery hours). The extra fee is not reimbursed by Social Security.
  - A médecin conventionné in sector 2 fixes his own rates. These doctors may charge more than the set rates; the difference is not reimbursed by Social Security.

- **Participation forfaitaire €1**
  Flat-rate contribution automatically deducted from patient reimbursements by Social Security. This flat-rate contribution of €1 applies to all treatments carried out by a doctor, as well as to medical and laboratory tests.

As a rule, this flat-rate contribution of €1 is not reimbursed by the Mutuelles.

- **Franchise médicale**
  This is the excess that is not covered by Social Security, which is automatically deducted from your reimbursements. This excess applies to pharmaceutical products (€0.50 / pack of medications), transport costs (€2 / journey), treatment by healthcare professionals (nurses, physios, etc.) or other medical staff (€0.50 per treatment).

As a rule, the excess is not reimbursed by the Mutuelles.

- **Feuille de soins**
  Treatment forms: this is equivalent to an invoice provided by the medical personnel to the patient, on which the treatments are listed. A single form may be used for any number of treatments.